



### **COVID-19 PREVENTION PREPAREDNESS PLAN**





















Sophie Moochhala Managing Director



Dr. Tansen Chaudhari Chief Operating Officer

We live in a world where we have to expect the unexpected and be prepared at all the times. It is everyone's right to be safe. And we need to ensure that we prepare, respond and recover from major incidents and emergencies.

As we navigate through COVID-19, our focus is to ensure the health and safety of our employees, their families, our customers, and our business partners. And, in the time of COVID-19, we have to change the way we approach every task and every activity. Not to do so would put our community at risk.

The Fluid Controls® COVID-19 Prevention Preparedness Plan is based on our business continuity planning strategy and a Comprehensive Emergency Management approach; and includes activities to respond to, and to set in place protocols to manage operations during the pandemic.

At Fluid Controls®, we Engineer Connections Everyday. We are now also committed to Staying Safe Everyday.

# **CORE TEAM**



### RESPONSIBILITIES RELATED TO EMERGENCY PREPAREDNESS AND RESPONSE

DESIGNATION	LOCATION	PHONE
MD	Mumbai, Site Controller (EC)	+91 9820547944
COO	Pune, Site Controller (EC)	+91 9975181928
PA to MD	Mumbai, Incident Controller (IC)	+91 9967613269
GM- Operation	Pune, Incident Controller (IC)	+91 9850044700
Sr. Manager QA	Pune, HSE Team Member	+91 9730748891
Manger HRA	Pune, HSE Team Member	+91 9604386948
	MD COO PA to MD GM- Operation Sr. Manager QA	MD Mumbai, Site Controller (EC)  COO Pune, Site Controller (EC)  PA to MD Mumbai, Incident Controller (IC)  GM- Operation Pune, Incident Controller (IC)  Sr. Manager QA Pune, HSE Team Member  Manger HRA Pune,





# COVID-19 OPERATIONAL PREPAREDNESS MANUAL

HSE-05/EPRP-02 / ISSUE 01 / 02.05.2020















#### FOCUS 1

#### SAFE DISTANCING

- Ensure safe distancing is maintained at all company work spaces
- Maintain 1 meter distance from people at all times – at home, at work, during travel



#### **FOCUS 2**

#### **SCREENING & MONITORING**

- Continuous monitoring of health at home and work place
- Non-contact temperature scanning (97.2°F/37°C) for all employees at work premises
- Usage of Aarogya-Setu app



#### FOCUS 3

#### WORKPLACE PROTOCOLS

- Thorough sanitization prior to start of activity
- Regular sanitization of all areas, touch prone areas
- · Maintain safe distancing while working
- Follow operational guidelines as outlined in the Fluid Controls COVID-19 Operational Preparedness Manual



#### **FOCUS 4**

#### PREVENTION & AWARENESS

- Masks, gloves, and designated PPE for all employees
- Training of all employees initially upon joining and at intervals

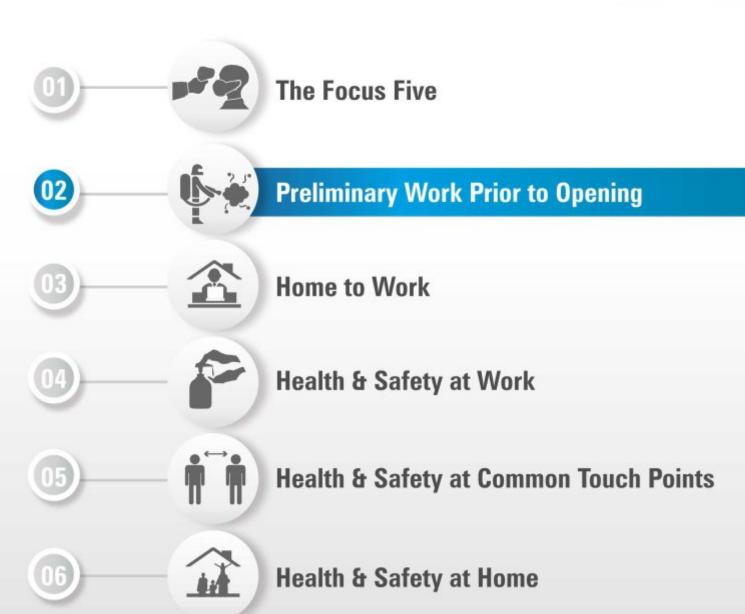


#### FOCUS 5

#### THE MANDATES

- · No spitting anywhere in the premises
- Masks are mandatory for all employees
- Gloves are mandatory for designated operations
- Safe distancing to be maintained and will be monitored on-camera
- No meeting of more than 4 people and at designated areas only
- · No external customer/vendor visits







# **Preliminary Work Prior to Opening**



- Disinfection and deep-cleaning of plant and office premises prior to opening
- Suppliers / Vendors encouraged to follow same procedures at their end
- Format for Undertaking and Self-Declaration for each employee to be filled in. Forms to be submitted to the security personnel at the gates before entering the plants/offices. This applies to all contract employees as well
- PPE and thermal non-contact screening guns to be ordered and made available
- Individual PPE kits to be packed and made ready for distribution





# **Preliminary Work Prior to Opening**



- Area marking of spaces and appropriate signage to be displayed – especially at security gate, shop floor, office area, in and around wash room
- Hand sanitizer stations to be clearly marked
- HazMat bin locations to be identified and marked
- Prominent display of Fluid Controls policy on COVID 19, Do's and Don'ts, Helpline and Emergency Numbers

# SAFE DISTANCING









At Home - Before Leaving for Work



At Home - Before Leaving for Work

At The Pick-up Point (for Company **Provided Transport)** 

Travel in The Bus (for Companyprovided Transport)

Self-Transport

Entry into The Premises

Attendance Marking

Shoes and PPE Kits

First Time Training

Locker Room / Mobile Lockers







### **BEFORE LEAVING**

- · Check body temperature
- Fill in self-declaration form
- Wear mask and gloves properly
- Carry a sanitizer bottle







### **AFTER REACHING**

- · Do not touch the door. Ask someone to keep it open already
- · Remover shoes outside
- · Sanitize belongings before entering the house
- · Take a bath and wear clean clothes
- · Wash dirty clothes immediately





At Home – Before Leaving for Work



At Home – Before Leaving for Work

At The Pick-up Point (for Company Provided Transport)

Travel in The Bus (for Company-provided Transport)

Self-Transport

Entry into The Premises

Attendance Marking

Shoes and PPE Kits

First Time Training

Locker Room / Mobile Lockers

- · Start to office only if healthy
- If the employee is feeling sick, has a severe cough, is sneezing and has difficulty in breathing, stay back at home
- Take rest and consult the family doctor

COVID-19

**CORONA VIRUS** 

Report to Supervisor & HR&A



#### **SYMPTOMS**



COUGH



HEADACHE



**FEVER** 





At The Pick-up Point (for Company Provided Transport)

At Home – Before Leaving for Work

At The Pick-up Point (for Company Provided Transport)

Travel in The Bus (for Company-provided Transport)

Self-Transport

Entry into The Premises

Attendance Marking

Shoes and PPE Kits

First Time Training

- Maintain safe distancing
- · Cover face with a mask
- Thermal screening prior to boarding – if body temperature is more than 97.2° F/37° C, the team member will be asked to go back home
- For first time entry, the Self-Declaration Form and Undertaking Form need to be submitted upon entry to the Company premises





FLUID CONTROLS STAYING SAFE. EVERYDAY.

Travel in The Bus (for Company-provided Transport)

At Home – Before Leaving for Work

At The Pick-up Point (for Company Provided Transport)

Travel in The Bus (for Company-provided Transport)

Self-Transport

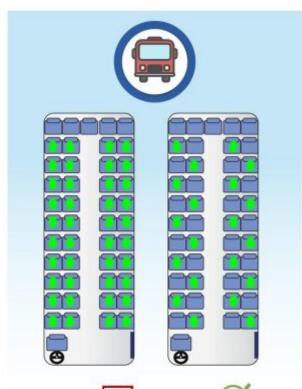
Entry into The Premises

Attendance Marking

Shoes and PPE Kits

First Time Training

- Alternate seating to ensure safe distancing
- Windows to be kept open
- Employees will mandatorily wear masks at all times













At Home – Before Leaving for Work

At The Pick-up Point (for Company Provided Transport)

Travel in The Bus (for Companyprovided Transport)

Self-Transport

Entry into The Premises

Attendance Marking

Shoes and PPE Kits

First Time Training

- Check driver's health before starting from home
- Sit diagonally to the driver and maintain safe distance
- Vehicle windows to be kept open
- Travel by self do not offer lifts to anyone
- If using a two wheeler, wear mask, helmet and gloves
- Employees will mandatorily wear masks at all times
- Temperature check before entering the Company premises







Entry into The Premises



At Home – Before Leaving for Work

At The Pick-up Point (for Company Provided Transport)

Travel in The Bus (for Companyprovided Transport)

Self-Transport

Entry into The Premises

Attendance Marking

Shoes and PPE Kits

First Time Training



- All employees shall walk through the marked pathways only and wash hands when entering into the premises
- 2 Temperature screening will be done for all non-bus employees
- Submit the self-declaration form to security/HR&A (first time activity)







Attendance Marking



At Home - Before Leaving for Work

At The Pick-up Point (for Company Provided Transport)

Travel in The Bus (for Companyprovided Transport)

Self-Transport

Entry into The Premises

Attendance Marking

Shoes and PPE Kits

First Time Training

- The Face Detection system will be operational
- Safe distancing to be maintained whilst waiting queue up in designated spaces
- Wait for 10 seconds after a person completes their attendance procedure for the next person to begin
- Mask to be removed only for the time when face scanning is underway







Shoes and PPE Kits



At Home – Before Leaving for Work

At The Pick-up Point (for Company Provided Transport)

Travel in The Bus (for Companyprovided Transport)

Self-Transport

Entry into The Premises

Attendance Marking

Shoes and PPE Kits

First Time Training

- Ochange shoes at the security gate. Use the safety shoes provided by the company. Put outside shoes in the locker/ bag provided with a name tag
- Ocllect individual PPE Kit (first time activity and on a designated frequency basis)









At Home – Before Leaving for Work

At The Pick-up Point (for Company Provided Transport)

Travel in The Bus (for Companyprovided Transport)

Self-Transport

Entry into The Premises

Attendance Marking

Shoes and PPE Kits

First Time Training



- Training during First Time Entry
  - Training will be imparted to all employee about use of PPE.
  - Training will be imparted to all employees on the total protocol to be maintained at the work place and safety instructions. This is a onetime training for each individual.
- Refresher training programs will be conducted periodically



Locker Room / Mobile Lockers



At Home – Before Leaving for Work

At The Pick-up Point (for Company Provided Transport)

Travel in The Bus (for Companyprovided Transport)

Self-Transport

Entry into The Premises

Attendance Marking

Shoes and PPE Kits

First Time Training



- This applies to general lockers and mobile lockers
- Maintain safe distancing while using locker room
- Only two people will be allowed inside at a time. Wait for your turn
- Clean whatever has been touched before & after use
- PPE and personal belongings can be kept in the locker
- Wash hands with soap and water or sanitize before and after exiting from the locker room









#### **Morning Meeting**

Inward Material Management

Sanitization of Inward Material

Shop Floor

**R&D Laboratory** 

Working at Office

Meetings

**Entry of Visitors** 

- The Morning Huddle will only involve designated Department Heads/Senior Managers
- Safe distance will be maintained during the meeting
- The meeting will be held at a pre-designated location
- Department Heads/Senior Managers will communicate decisions and activities down the line via telephone/electronic messaging





**Inward Material Management** 



Morning Meeting

#### Inward Material Management

Sanitization of Inward Material

Shop Floor

**R&D Laboratory** 

Working at Office

Meetings

- Prior intimation <u>has</u> to be provided by vendor
- Security must sanitize their hands at regular intervals when inwarding vehicles
- Maintain safe distancing at gate entry
- Temperature checking (97.2°F/37°C) (for transporters/ drivers/ unloading labour shall be done
- Transporters will not be allowed to enter the premises without PPE's/ Masks
- Transporters' driver is not allowed to come out of vehicle until indicated
- Entry timings of vehicles for inward material are restricted
- Only one vehicle at a time (inward or outward) will be allowed into the premises
- All inward material will be treated as prescribed before being issued for processing









Sanitization of Inward Material



**Morning Meeting** 

Inward Material Management

Sanitization of Inward Material

Shop Floor

**R&D Laboratory** 

Working at Office

Meetings

Entry of Visitors

- All inward material will be treated as per Company guidelines
- Inward material will be held for the prescribed period
- After the necessary prescribed precautions are taken, material will be issued for processing











Sanitization of Inward Material



**Morning Meeting** 

Inward Material Management

Sanitization of Inward Material

Shop Floor

**R&D** Laboratory

Working at Office

Meetings

**Entry of Visitors** 





All incoming papers/documents will be subjected to a holding period, after which all documents will be scanned for electronic circulation









**Morning Meeting** 

Inward Material Management

Sanitization of Inward Material

#### **Shop Floor**

**R&D Laboratory** 

Working at Office

Meetings

**Entry of Visitors** 

- Always maintain safe distancing while at work
- Wearing of masks, gloves and PPEs is mandatory
- Follow standard operating procedures as prescribed in the Fluid Controls COVID-19 Operational Preparedness Manual
- No continuous material flow activities will be permitted and the guidelines for material flow will be followed
- No one is allowed to go to another work place/station without department head approval
- Self-sanitize the work area each day at shift beginning and shift ending
- When arriving at the work place and after leaving the work place, thoroughly clean hands with soap or hand sanitizer







#### **Morning Meeting**

Inward Material Management

Sanitization of Inward Material

Shop Floor

#### **R&D Laboratory**

Working at Office

Meetings

**Entry of Visitors** 

- · Always maintain safe distancing while at work
- Wearing of masks, gloves and PPEs is mandatory
- Test Lab equipment will be strictly handled by one individual. Names will be assigned for each equipment and no one other than the assigned individual can handle that particular equipment
- External inspector visits will follow prescribed guidelines laid down





Working at Office



**Morning Meeting** 

Inward Material Management

Sanitization of Inward Material

Shop Floor

**R&D** Laboratory

Working at Office

Meetings

- Ensure safe distancing and always only use the designated seat
- Wearing of masks is mandatory
- Employees will work from their seats and avoid going to other seats
- Desk/Table to be cleaned by each individual with sanitizer before & after each shift
- The AC's will be switched off with doors open for ventilation
- If AC usage is required, it will be on fan mode only and AC's will be fitted with microfilters (Micro 95), as applicable









**Morning Meeting** 

Inward Material Management

Sanitization of Inward Material

Shop Floor

**R&D Laboratory** 

Working at Office

Meetings

Entry of Visitors

- Minimize meetings or gathering of people
- At any time, no more than 4 people can gather at pre-designated locations in the plant
- Virtual meetings to be conducted internally and with external partners (customers, vendors) as far as possible









**Morning Meeting** 

Inward Material Management

Sanitization of Inward Material

Shop Floor

**R&D Laboratory** 

Working at Office

Meetings

Entry of Visitors

- Visitor entry is discouraged and will be allowed only with prior permission from the Site Controller
- All permitted visitors/contractors/vendors/inspectors have to wear masks and PPE. Shoe covers will be provided to all visitors
- Checking body temperature is mandatory. If found sick, the visitor will not be allowed into the premises
- Visitors will provide a self-declaration at point of entry









Frequent Cleaning / Sanitization of Premises



Frequent Cleaning / Sanitization of Premises

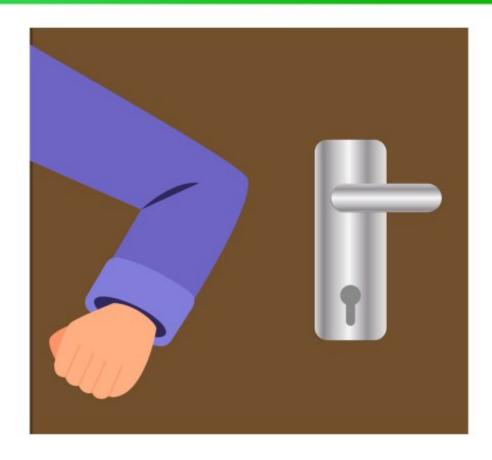
Refreshments & Lunch

Personal Garbage

Vehicle Disinfection

Restroom Usage

- All common touch points will be sanitized using alcohol-based sanitizer on a pre-determined frequency basis
- Restrooms will be cleaned on an hourly frequency
- After each shift, the entire premises will be sprayed and sanitized











Refreshments & Lunch



Frequent Cleaning / Sanitization of Premises

Refreshments & Lunch

Personal Garbage

Vehicle Disinfection

Restroom Usage



#### **Tea Service**

- Tea will be served in paper cups at a central location at each department
- Individuals have to collect their tea (whilst maintaining safe distancing norms) and return to their place of work

#### Lunch

- All individuals will bring their own food for lunch / snacks
- No washing of any utensils will be permitted
- Any individual ordering a tiffin will have to seek prior permission. External tiffins will be allowed only in disposable form





#### Water

- Each individual will bring one bottle of water from their residence
- Refills of sealed mineral water bottles will be provided



Personal Garbage



Frequent Cleaning / Sanitization of Premises

Refreshments & Lunch

Personal Garbage

Vehicle Disinfection

Restroom Usage

### **Desk-Based Employees**

- Every individual at a desk will be responsible for their garbage bin and will be provided with garbage bin liners
- At the start of each day, they will line their bin. At the end of each day, the individual will remove their garbage, tie up the liner and dispose it in the main HazMat bins



### Shop Floor/Non-Desk Based Employees

- All trash/refuse will be thrown in the Hazmat bins
- Bins will be placed at designated locations across the plant.







**Vehicle Disinfection** 



Frequent Cleaning / Sanitization of Premises

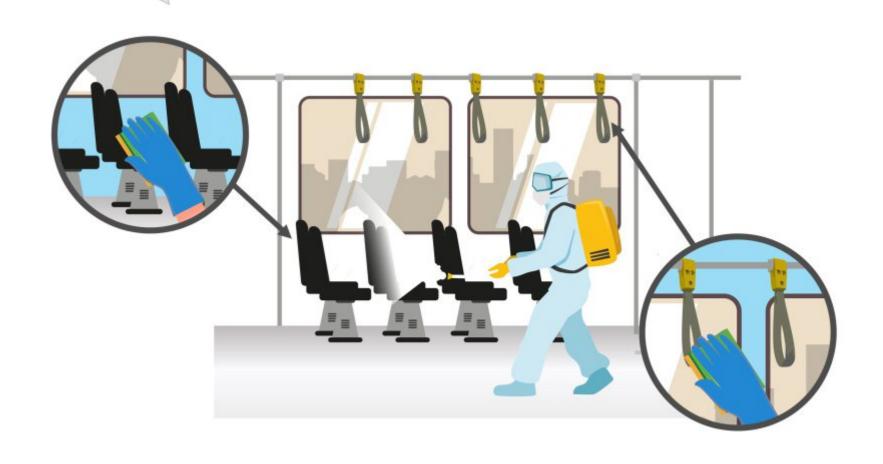
Refreshments & Lunch

Personal Garbage

Vehicle Disinfection

Restroom Usage

- · PPEs to be worn by the cleaning staff
- · Floor washing & dust cleaning
- Disinfecting done before and after each shift





Restroom Usage



Frequent Cleaning / Sanitization of Premises

Refreshments & Lunch

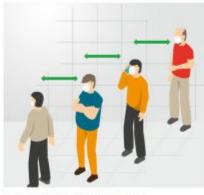
Personal Garbage

Vehicle Disinfection

Restroom Usage







2. WAITING FOR URINALS



3. USING URINALS



4. AFTER USING URINALS & COMMODES

- Entry and exit from restrooms using leg/elbow or hand+paper
- Maximum three people in the toilet space at one time
- Usage of alternate urinals, wait for turn
- Clean hands, taps used before and after use with sanitizer
- Restrooms will be cleaned on an hourly frequency by housekeeping, who will wear prescribed PPE's





5. WHILST COMING OUT FROM TOILET





**The Focus Five** 

**Preliminary Work Prior to Opening** 



Home to Work



**Health & Safety at Work** 



**Health & Safety at Common Touch Points** 





**Health & Safety at Home** 



Symptoms of COVID-19



### Symptoms of COVID-19

Hand Washing Guidelines

Wearing of Masks

Ventilation

Lifts / Staircases

Care of Family Members

Emergency Contact Points

- Have a clear understanding of the COVID-19 symptoms
- Be vigilant with self and family member
- Ensure there is a thermometer at home
- If any symptoms are detected in any family member, call the local medical practitioner or reach out on the numbers provided by the local government





Hand Washing Guidelines



Symptoms of COVID-19

#### **Hand Washing** Guidelines

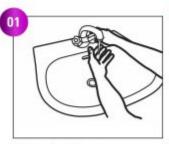
Wearing of Masks

Ventilation

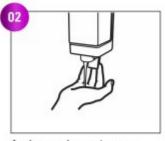
Lifts / Staircases

Care of Family Members

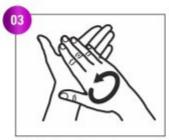
- Washing hands with soap and water is the best way to get rid of germs in most situations
- If soap and water are not readily available, use an alcohol-based hand sanitizer that contains at least 60% alcohol
- Duration of the entire procedure: 40-60 seconds



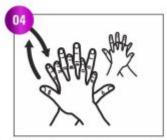
Wet hands with water;



Apply enough soap to cover all hand surfaces:



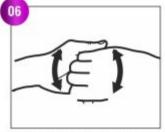
Rub hands palm to palm;



Right palm over left dorsum with interlaced fingers and vice versa;



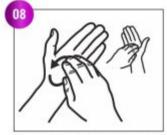
Palm to palm with fingers interlaced; Backs of fingers to opposing palms



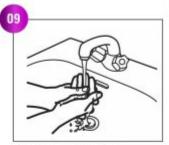
with fingers interlocked;



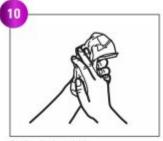
Rotational rubbing of left thumb clasped in right palm and vice versa;



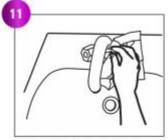
Rotational rubbing, backwards and forwards with clasped fingers of right hand in left palm and vice versa;



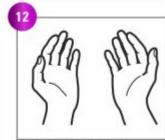
Rinse hands with water;



Dry hands thoroughly with a single use towel;



Use towel to turn off faucet;



Your hands are now safe.



Wearing of Masks



Symptoms of COVID-19

Hand Washing Guidelines

Wearing of Masks

Ventilation

Lifts / Staircases

Care of Family Members

Emergency Contact Points



- Wearing of a mask is mandatory at all times
- The Company will provide masks to all employees and impart training on how to wear a mask





Ventilation



Symptoms of COVID-19

Hand Washing Guidelines

Wearing of Masks

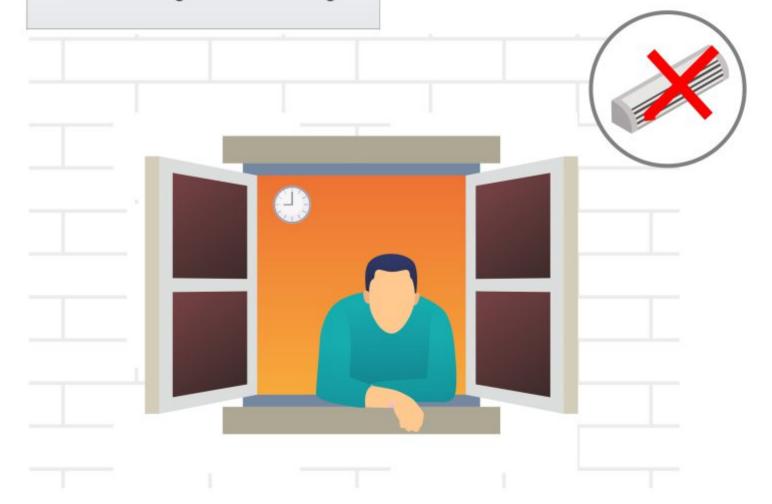
Ventilation

Lifts / Staircases

Care of Family Members

Emergency Contact Points

- Increase ventilation by opening the windows at least twice a day for at least an hour
- · Avoid using air-conditioning





Lifts / Staircases



Symptoms of COVID-19

Hand Washing Guidelines

Wearing of Masks

Ventilation

Lifts / Staircases

Care of Family Members

Emergency Contact Points

### If using a lift:

- Wear a mask at all times
- To press any buttons, use tissue/gloves/elbow. Dispose off tissue/gloves responsibly. Avoid touching the elbow and wash the area as soon as possible
- Do not lean against the sides of the lift





### If using the staircase:

- Wear a mask at all times
- Do not touch the railings
- Do not lean against the walls or take support of the walls



Care of Family Members



Symptoms of COVID-19

Hand Washing Guidelines

Wearing of Masks

Ventilation

Lifts / Staircases

Care of Family Members

Emergency Contact Points

### If someone in the neighborhood is a CONFIRMED case

- · Go out only when necessary
- · Wear a mask properly when going out
- · Wash hands or take a bathe after returning home
- Report to the relevant authorities in case of close contact with the confirmed case person





#### If there are children at home

- · Don't let children go outside
- Disinfect/Sanitize toys regularly
- · Do not blow on baby food and keep their utensils separate
- Wash hands and bathe before greeting/playing with children after coming home

### If there are elderly at Home

- · Limit their daily activities and don't let them go outside
- Keep them warm and monitor their health regularly
- · Keep a close watch on senior citizens with chronic health conditions
- Inform the relevant authorities if you see any change in their health





**Helpline Email ID** 



Helpline Numbers and Emergency Contact Points

Symptoms of	of
COVID-19	

Hand Washing Guidelines

Wearing of Masks

Ventilation

Lifts / Staircases

Care Of Family Members

COVID-19 TOLL FREE NUMBER	
Central Govt. Ministry of Health &	
Family Welfare's 24X7	
Covid-19 Toll Free Number	011-23978046, 020-26127394
Maharashtra Helpline Number	
Maharashtra Helpline Number	020-26127394

HOSPITALS		
Sanjeevani Hospital, Chakan	095795 50550	
Sanjeevani Hospital, Talawade	09766639637	
Ycm Hospital	020-67332555	
Ambulance	102/108	

IMPORTANT LINKS	
Ministry of Home Affairs	https://www.mha.gov.in
Ministry of Health & Family Welfare	https://www.mohfw.gov.in
Government of Maharashtra	https://www.maharashtra.gov.in
Mumbai Mahanagar Palika	https://portal.mcgm.gov.in
Pune Division	https://www.pmc.gov.in

Emergency Contact Points Please speak to Fluid Controls Management / Core Team for any information requests / queries / copies of circulars.

ncov2019@gmail.com



### **Corporate Office:**

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