



FLUID CONTROLS: STAYING SAFE. EVERYDAY.

We live in a world where we have to expect the unexpected and be prepared at all times. As we navigate through the COVID-19 pandemic, we have to change the way we approach every task and every activity. Not to do so would put our community at risk.

At Fluid Controls®, we *Engineer Connections Everyday*. In today's COVID-19 situation, we are also committed to **Staying Safe Everyday** to ensure business continuity as well as the health & safety of our employees, their families, our customers, and our business partners.

With the relaxation of lock-down restrictions, Fluid Controls® has resumed its manufacturing operations. And, with OPERATIONAL SAFETY as our most important parameter, we have planned our operations with a systems and process focused approach.

Some of the actions we have taken to ensure the safety of our employees include:

- Setting in place detailed guidelines for operations and conducting extensive training of our employees. The core of our EPRP Protocol is the "Fluid Controls Focus Five" to ensure safety at home and work (<https://fluidcontrols.com/pdf/FC-Covid-Response-Manual.pdf>)
- Wide dissemination of our COVID protocols to our team through multi-media presentations, including a short film (<https://youtu.be/ArRN009MFU8>)
- Re-structuring of our facilities and offices to ensure we not only comply with government guidelines but go beyond them. Our facilities have thermal checks, oximeter checks, safe seating, area marking, foot-operated sanitizer dispensers and water dispensers, clear guidelines for behaviour within our facilities, and continuous disinfection and deep cleaning of all premises
- Re-structuring of our manufacturing processes to ensure safe material processing and safe inward & outward material handling
- Individual PPE kits to every employee which are tailor made for their area of operation and each team member has been provided with adequate insurance cover

Through the past months, Fluid Controls® has continued to engage with customers. To ensure the least disruption in schedules, we have provided regular updates on our business status and customer order status.

As a responsible citizen, Fluid Controls® has also reached out to the wider community and we have extended support to NGOs such as UnLtd India, OSCAR Foundation, Masoom and Goonj who are involved with COVID Relief Work.

At Fluid Controls®, we *Engineer Connections Everyday*. We are now also committed to **Staying Safe Everyday**.

